





















# **Pet Sitting Service Agreement**

For the purposes of this document, the terms Client, Pet Owner are synonymous with the person contracting services for one or more domestic animals. Shaina's Pet Sitting Services/ Shaina McGee & or contractors of are synonymous with the pet care company providing care for the Client below.

Shaina's Pet Sitting Services provides services to the Pet Owner/Client below which includes, but is not limited to: dog walking, transporting, and feeding and caring for pet(s).

This agreement is entered into by and between Owner of Shaina's Pet Sitting Services and	
	, Client of Shaina's Pet Sitting Services.
,	Client desires to engage Shaina's Pet Sitting Services
and its contracted pet sitters and dog walkers to provide pet ca	2 2

### Injury to Client animal(s) by another animal:

Shaina's Pet Sitting Services and its contracted staff will not be responsible for any animal(s) that instigate fights with other animals or is injured by another animal while in Shaina's Pet Sitting Service's care. Shaina's Pet Sitting Services will take all appropriate actions to ensure that Client's animal(s) are not placed in the company of aggressive or violent animals and/or will immediately remove Client's animal(s) from any animal fight.

### Injury or escape of animals:

Client and sitter are aware that the highest level of care shall be given to any and all pets under care of the pet sitter employed by Shaina's Pet Sitting Services. Client is aware that pet(s) are instinctual in nature and not always controllable by the sitter even when the highest level of care is provided. Should the Client's animal(s) run away or be injured in any way including death, the Client agrees that Shaina's Pet Sitting Services will not be responsible for any liability. The above waiver of liability in favor of Shaina's Pet Sitting Services shall not apply or be effective if Shaina's Pet Sitting Service's conduct in providing its pet care services is found to be grossly negligent, reckless, or if there is intentional misconduct.

# Injury to Pet Sitter or another person by Client's Animal(s):

Client will be responsible for all medical expenses and damages resulting from an injury to pet sitter or other persons by the Client's pet(s). Client agrees to pay the full cost of any and all medical expenses and damages should they arise to the Shaina's Pet Sitting Services pet sitter or the pet sitter's possessions as a result of the Client's animal(s) actions. Client agrees to indemnify, hold harmless, and defend Shaina's Pet Sitting Services in the event of a claim by any person injured by the Client's pet(s).

### **Emergency Action**

In the event of an emergency due to an injured or sick pet, the Pet Sitter shall contact the Client at the numbers provided on the Client Portal to confirm the Client's choice of action. If the Client or their Emergency contact cannot be reached in a timely manner, the Pet Sitter and/or Shaina's Pet Sitting LLC is authorized to:

- 1. Transport the Pet(s) to the veterinarian listed in the Pet Information details;
- 2. Request on-site treatment from a veterinarian;
- 3. Transport the Pet(s) to an emergency clinic if the previous two options are not feasible.



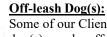
## **Multiple Care Services:**

It is agreed and understood that if the client chooses to utilize multiple care services, at the same time as Shaina's Pet Sitting, that Shaina's Pet sitting will not be held liable for any, but not limited to, the following:

- 1.Sick or injured pet(s)
- 2. Pet(s) who are no longer on the property
- 3. Damages to home/property
- 4. Stolen/missing property

It is also understood that the Client shall let Shaina's Pet Sitting know when other parties may be on the premises, otherwise Shaina's Pet Sitting may use their best discretion in calling the client, law enforcement or simply leaving the premises, if these services overlap.

I understand that if I choose to have other services performed, during the duration that Shaina's Pet Sitting Services and/or their contractors are engaged, that I will be liable for any damages that could take place as noted above. I also agree that I will do my best to provide details of these services to Shaina's Pet Sitting Services, so they will be aware of other businesses, contractors, and individuals that may be on or enter the premises.



Some of our Clients request off-leash activity and play for their dog(s). Client is aware and agrees that the Client's dog(s) may be off-leash in designated dog parks and other legal-for-dogs areas in order to provide maximum exercise and play for Client's dog(s). Client agrees that should the Client's dog(s) run away or be injured during the off-leash hike and play time, neither Shaina's Pet Sitting Services nor Shaina's Pet Sitting Service's walkers/sitters will be held liable for any damages resulting to people or other animals or to the Client's dog(s).

The exception to dogs being voluntarily off-leash under Shaina's Pet Sitting Services's care would be if Client initials the line below:

I do not want my dog(s) to be off-leash at any point during the dog walk, hike or playtime.



All payment for pet sitting is due by the day of return, unless otherwise arranged. We accept cash, venmo, credit cards, and ACH payments. Late fees, handling fees for returned checks and other fees shall be payable as set forth in Portal Policies. Client shall pay interest charges of ten percent (10%) of the past due amount per month on past due invoices. Client will be responsible for all costs and fees associated with collection proceedings, including attorney's fees for all amounts more than 45 days past due.

# **Early Return to Home:**

Clients returning home early must notify either Shaina's Pet Sitting Services or the sitter directly of their intentions. If prepaid, the amount paid for the remaining visits will be credited to future services. No amount of money will be refunded to Client for early returns to home.

## **Pet Sitting/Boarding Cancellation Policy:**

Cancelation by the client of any scheduled pet sitting or boarding of less than 3 days will result in a charge of 50% of the total amount. Any cancelation less than 24 hours prior to the scheduled visits or boarding, will be charged at a full rate or rescheduled at the discretion of Shaina's Pet Sitting Services.

## **Dog Walking Cancellation Policy:**

Regular monthly dog walk Clients agree to give two (2) weeks' notice should Client decide to discontinue regular ongoing dog walking service. If Client cannot or does not give two (2) weeks' notice, Client agrees to compensate Shaina's Pet Sitting Services for what would have been the total for two weeks of regular dog walking service. Shaina's Pet Sitting Services agrees that should Client discontinue service due to blatantly poor care/service from walker for any reason, then this two (2) week notice addendum will not be enforced by Shaina's Pet Sitting Services.













Client agrees that the pet sitter provided by Shaina's Pet Sitting Services is contracted *through Shaina's Pet Sitting Services* and is contracted to work only through Shaina's Pet Sitting Services and not directly through the individual Client listed above. Client agrees that any reservations for present and future sitting and dog walking that are made through the sitter will be billed by Shaina's Pet Sitting Services.

### **Client Home Care Needs:**

Shaina's Pet Sitting Services is not responsible for wilted, dead or otherwise unhealthy plants. Shaina's Pet Sitting Services sitters will work hard to follow written instructions as precisely as possible, but cannot be responsible if the results are not favorable to the Client. Please place all indoor plants together on a waterproof surface in plain sight as your pet sitter is not responsible for water-damaged areas or missed plants.

Shaina's Pet Sitting Services is not responsible for damage to the home beyond the control of the sitter. This includes, but is not limited to: electrical problems, leaks, and acts of nature. All repairs to home and related fees will be paid by Client or fully reimbursed to Shaina's Pet Sitting Services within seven (7) days of Client's return date.

Shaina's Pet Sitting Services is not responsible for any damage to the property or home of the Client unless such damage is caused by the negligent act of Shaina's Pet Sitting Services.

Shaina's Pet Sitting Services is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract. Client agrees to secure home prior to leaving the premises. Shaina's Pet Sitting Services will attempt to re-secure the home according to Client instructions at the end of each visit.

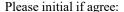
Client is responsible for pet-proofing house and yard and security fences/gates/latches. Shaina's Pet Sitting Services will not be responsible for the safety of the pet(s) and will not be liable for the death, injury, disappearance or legal consequences of any pet(s) with unsupervised access to the outdoors or if Client has not initialed the section on this contract in regard to unleashed care of Client's dog(s).



### Pet Illness/Veterinary Care/Restocking supplies

Client is aware and agrees to the medical costs of any fees should they arise from animal(s) being ill or otherwise needing veterinary care. Client agrees to pay Shaina's Pet Sitting Services the sum of \$25/per hour should the sitter need to take the pet(s) to vet. If the sitter needs to restock supplies that the Client agrees to provide but that are not provided at the time of the sit (such as pet food or medication), Client agrees to pay Shaina's Pet Sitting Services a \$10/restocking fee.





### \_\_\_\_\_ Locksmith

In the event that the pet sitter is required to employ a locksmith to gain entry into a client's premises due to a failure of client to leave a key or the malfunction of a key or lock, it shall be the responsibility of the client to reimburse for all costs incurred. The client gives Shaina's Pet Sitting Services the authority to employ a locksmith on the client's behalf in the event of such occurrences.



## \_Key Pick Up/Drop Off

It is our policy to keep your keys on file in a secure location for future visits. If you prefer to have your key returned, understand a \$5.00 pick-up/drop off fee for future services will be incurred. This does not apply if you choose to have us leave your key on our last visit.

### \_\_Ending Service Due to Danger

I may use my discretion to stop and end service at any time that a pet poses danger to the safety of itself, other pets, other people or the PET SITTER. (Example: being attacked by pet) In this instance, alternate care would be arranged at a boarding facility at the owner's expense.

## Photo Release

Shaina's Pet Sitting Services has my permission to use photos or videos of my pet(s) on social media and/or in future marketing/promotional materials. It is understood that Shaina's Pet Sitting Services will never include information in photos that reveal my personal information, address or the condition or details of my home.

